

Laroy Group – Customer Service Medewerker Export

If you are looking for a job as an export customer service representative, we would like to welcome you to our team!

Welcome to Laroy Group... Home for people & pets!

We are **wholesalers of pet food and supplies, focused on retailers, professionals and wholesalers.**

Our **love** for animals is our passion. Laroy Group wants to **strengthen the bond between pets and their owners** so they live longer, healthier and **happier** lives. We want to become **one of the world's leading manufacturers and suppliers of quality pet products.** We want to be a family business on a human scale at Laroy Group. A **"Home"** for our employees, customers and suppliers, where we consider everyone.

For our **export team** in Wondelgem, we are looking for a **customer service representative.** You will mainly be responsible for the complete handling of an export shipment. To achieve this, you will inform all parties involved with the right information. You offer the necessary sales support to the export managers.

What will be expected of you?

Your enthusiasm is bursting with energy! You are **administratively very strong**, preparing export documents and certificates, maintaining contracts, interpreting and applying incoterms.... and this in combination with a natural **commercial flair.** As an administrative assistant in the back office, you are very fluent and you get a “YES feeling” when you have correctly processed the export shipment.

Satisfying customers is your number one priority, just like a very accurate administration and follow-up. You are a real teamworker, willing to jump in for colleagues when needed.

We are looking for a candidate with excellent **communication skills in Dutch, French and English.** Mastering these languages is seen as a valuable addition to the job.

Finally, you as our new colleague, can **find yourself within the values of our company.**

What do we have to offer you?

We offer you a job in a **rapidly growing international company** that is careful to maintain its **family values and standards.** We are a company where **employees are thought of,** we have a feel-good calendar and our management treats with a monthly surprise and every week the fruit farmer comes by with a whole basket full of fresh fruit to provide us with the necessary vitamins.

You will work a **39-hour week** with a **sliding hourly schedule.** A **full-time** job with future perspectives, **attractive remuneration** supplemented with extra-legal benefits (meal vouchers, group insurance, eco vouchers) and working in a **nice team** in a beautiful renovated environment are just a few of the perks. :-)

Interested? We hope to hear from you soon :-).

<https://www.laroygroup.com/>